



Botswana Oil Limited (BOL), a company registered under the Company's Act in 2011 and wholly owned by the Botswana Government serves as the transformation agent in the Oil & Gas industry. The Company is mandated to ensure the security and efficiency of supply of petroleum products for Botswana, manage state owned strategic fuel reserve facilities, strategic stocks as well as bulk storage and distribution. Botswana Oil Limited is also responsible for facilitating the participation of citizen companies in the petroleum sector.

Suitably Qualified and Experienced Contractors registered with PPRA in the following categories are invited to submit proposals for the below-mentioned tender:

# TENDER NUMBER

#### BOL/RFP/2025/26/03

# **TENDER DESCRIPTION**

Tender for the Design, Development and Implementation of a Customer Relationship Management (CRM) Solution for Botswana Oil Limited.

# **PPRA CODES**

 Code 120 – ICT Technical Support services

Subcode 01 - Systems Development Services and Maintenance Services

PROCUREMENT METHOD: Open Domestic Bidding

Tender documents will be sent electronically to prospective bidders from **0800hrs to 1700hrs** on weekdays with effect from **Monday 26<sup>th</sup> May 2025 to Tuesday 10<sup>th</sup> June 2025** upon receipt of proof of payment of a non-refundable fee of **BWP1000.00**.

Youth-owned companies are required to advance a non-refundable fee of BWP500.00 to receive the bidding documents. (Please provide a certified copy(ies) of Identity Documents for the company shareholder(s) as proof.)

Bidders are required to make payment to the account details below and share proof of payment to <a href="mailto:procurement@botswnaoil.co.bw">procurement@botswnaoil.co.bw</a>

**ABSA Bank** 

Account Number: 1017833 Branch Number: 290267 Swift Code: BARCBWGX

REF: (Your Company Name and Tender Number)

Queries or clarifications relating to the issuance of these documents may be addressed in writing to <a href="mailto:procurement@botswanaoil.co.bw">procurement@botswanaoil.co.bw</a> not later than seven (7) days before the tender closing date.

Detailed Sealed Bids/Tenders must strictly be submitted physically to:

BOTSWANA OIL LIMITED Procurement Department Block A, 1<sup>st</sup> Floor, Grand Union Building Plot 54374, Central Business District Gaborone, Botswana

The closing dates and times for the tender submission are **Tuesday**, **10**<sup>th</sup> **June 2025 at 10:00Hrs** local time. Late tender offers will not be accepted.

Notwithstanding anything in the foregoing, Botswana Oil Limited is not bound to accept the lowest or any offer nor incur expenses in the preparation thereof.



Botswana Oil Limited



# **Head Office**

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# **Gaborone Depot**

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# Francistown Depot

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